**RHP 4 | Coastal Bend Region**

**Improve Access to Care Workgroup | Quarterly Report Form**

*Reporting Period:* June-August 2014

<table>
<thead>
<tr>
<th>Contact Information</th>
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<td><strong>Provider Organization:</strong> Best Clinic Ever</td>
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<td><strong>Primary Contact:</strong> Dr. Suess</td>
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**Goals**

**Long Term Goal(s):** Expand Clinic capacity and increase number of patients seen

- Improves Target: Hire 1 additional PCP and 1 nurse practitioner

**Plan**

**Plan for Implementation and Achievement:**

- Obtain internal approval for new hires
- Develop job postings; receive HR approval
- Develop recruitment strategy

**Do**

**Actions Taken:**

- Developed job description and submitted to HR
- Received approval from HR on August 1st
- Identified options for job posting notifications to expand recruitment opportunities
- Posted job in regional newspapers, on website, on ........
- ...

**Study**

**Review and Evaluate:**

- **Progress Towards Goal(s):**
  - Accomplished all goals for this period
  - Used “team approach”
  - Provided ongoing updates to management to ensure they were aware of what is going on and could provide support when needed to keep project on track

- **Challenges:**
  - Local workforce shortages for providers makes it difficult to hire new providers
  - Getting HR to put job approval on “fast track”
### Act

**Next Steps:**
- Oversee application process
- Identify additional opportunities for expanding outreach effort if sufficient applications are not received
- Develop interview criteria
- Schedule interviews
- Hire providers

### Collaborate

**Share Successes and/or Request Assistance**
- How to maintain support from other staff not directly involved in DSRIP activities
- What else can we do to attract providers – incentives? Job sharing?